



STATE OF NEW JERSEY

Board of Public Utilities

Two Gateway Center

Newark, NJ 07102

www.bpu.state.nj.us

CABLE TELEVISION

IN THE MATTER OF A REQUEST BY CABLEVISION)	
OF PATERSON, LLC FOR PERMISSION TO CLOSE)	ORDER OF APPROVAL
A CUSTOMER SERVICE OFFICE IN THE TOWNSHIP)	
OF ALLAMUCHY, COUNTY OF WARREN,)	
STATE OF NEW JERSEY)	DOCKET NO. CO03030180

(SERVICE LIST ATTACHED)

BY THE BOARD:

This matter considers a request by Cablevision of Paterson, LLC, (Cablevision) a cable company holding Certificates of Approval and conducting cable television business in the State of New Jersey, to close and relocate its customer service office located at 1500 Route 517, in the Township of Allamuchy, County of Warren, State of New Jersey to a previously closed walk-in center located at 683 Route 10 East, in the Borough of Randolph, County of Morris, State of New Jersey.

By way of background, on January 14, 2003, Cablevision filed a verified petition, pursuant to N.J.A.C. 14:18-5.1, seeking Board approval of the proposed office closing. Petitioner asserts that the relocation will provide better service and benefits to its customers.

The Petitioner asserts that the relocation is desirable since the present location is underutilized and the new location will afford improved services to the customers of Cablevision. Petitioner further asserts that the new office is located about 16 miles away from the current office, and that subscribers will benefit from the expanded hours of operation in the new office location as compared to the present location.

Petitioner did not indicate that any staff reductions would result from closing the present customer service office, but noted that all resources available at the current office location will also be available at the proposed location.

Petitioner posted notice of the proposed office closing and relocation, as required by N.J.A.C. 14:18-5.1(c), at its office at 1500 Route 517, Township of Allamuchy, County of Warren, State of New Jersey. Notice was also published on December 25, 2002 in the The New Jersey Herald, a newspaper of general circulation in the Petitioner's service area. However, this publication failed to include a toll free number as required by N.J.A.C. 14:18-5.1(d).

No objections have been received on this request. The Board must note, however, that the notices posted by Petitioner failed to satisfy the technical requirements of N.J.A.C. 14:18-51(d) by not including a toll free or local exchange telephone number. Nevertheless, the postings provided notice to all interested parties of the opportunity to file written objections with the Board, and nothing has been received by either the Board or the Petitioner to indicate that any objections exists.

The proposed office closing and relocation does not violate any existing franchise commitments or obligations because the Township of Allamuchy, at the request of Petitioner, amended its ordinance on October 17, 2002 to remove any reference to a specific office location. Petitioner accepted the amended ordinance on December 18, 2002, and filed a petition for amendment of the certificate of approval on January 10, 2003. This petition remains open, pending Board approval of the office closing herein.

Accordingly, and based upon the petition and supporting documentation, the Board HEREBY FINDS that the proposed office relocation will not adversely affect the subscribers in the system and that a waiver of the requirement to include a telephone number on the notice is appropriate in this matter. Therefore, the Board HEREBY ORDERS that Petitioner's request for permission to close a customer service office in the Township of Allamuchy, County of Warren, State of New Jersey and transfer the office to 683 Route 10 East, Borough of Randolph, County of Morris, State of New Jersey be GRANTED, and that the requirements of N.J.A.C. 14:18-5.1(d), to the extent not satisfied, are hereby WAIVED.

Accordingly, after consideration of this matter, the Board HEREBY APPROVES the Petitioner's request.

DATED: July 9, 2003

BOARD OF PUBLIC UTILITIES
BY:

(signed)

JEANNE M. FOX
PRESIDENT

(signed)

FREDERICK F. BUTLER
COMMISSIONER

(signed)

CAROL J. MURPHY
COMMISSIONER

(signed)

CONNIE O. HUGHES
COMMISSIONER

(signed)

JACK ALTER
COMMISSIONER

ATTEST:

(signed)

KRISTI IZZO
SECRETARY

**I/M/O A REQUEST BY CABLEVISION OF PATERSON, LLC. FOR
PERMISSION TO CLOSE AND RELOCATE A CUSTOMER SERVICE OFFICE
IN THE TOWNSHIP OF ALLAMUCHY, COUNTY OF WARREN, STATE OF NEW JERSEY**

Docket No. CO03030180

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